

A decorative border of grey paw prints surrounds the text. The prints are arranged in a grid-like pattern, with some prints appearing larger or more prominent than others, creating a playful and pet-friendly atmosphere.

Frequently Asked Questions

Having been involved in the boarding business for many years, Interlude has come to expect certain questions from customers, especially those boarding their pets for the first time. We thought it would be helpful to those visiting the website to have a list of the most frequently asked questions and their answers. If your question is not answered here, please do not hesitate to call us.

1. When my dog gets home from boarding, he acts very hungry and thirsty. Should I feed him and give him water right away?

NO. Your dog will be happy and very excited to see you. It is very important for you not to feed or give large amounts of water for at least 3 hours upon returning home. Excitement causes your dog to pant more. Panting will make your dog thirsty. Offer a few ice cubes instead of a bowl of water. Gulping water and/or food may cause digestive problems such as vomiting, diarrhea, or bloat. Bloat is fatal if not treated immediately as an emergency.

2. My dog sleeps for a day or two after coming home from the Resort. Is this normal?

Yes, this is normal. There is more activity throughout the day here at the Resort. Even though your dog sleeps at night, he/she is awake most of the day, instead of curled up on your favorite sofa at home, while you are at work.

3. Do I need to bring my dog's food and bowls?

No, unless your dog is on a prescription diet, has food allergies, or has a restricted diet. Interlude provides Pedigree Mealtime dry dog food. We also supply all food and water bowls.

4. Should I bring toys and a bed?

A toy or two is fine, though we prefer you do not bring anything your dog cannot live without. Interlude supplies all dogs with ample bedding. Due to the volume of laundry we do daily, we prefer you do not bring bedding from home. If you decide to bring something from home with your scent, we suggest an old towel in case it is not returned to you. Due to the volume of laundry, we cannot guarantee the return of bedding items.

5. Is the Resort air conditioned and heated during the appropriate months?

Yes. The entire facility is fully heated during the winter months and fully air conditioned during the summer.

6. What size are the accommodations?

Most rooms are 4 feet by 6 feet. We do have some larger rooms for multiple pet families.

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7. Is someone on the property all the time?

Yes. Someone is always on the property 24 hours a day.



8. If I want extra playtime, does someone really play with my dog?

Absolutely! Interlude staff members seem to enjoy the playtime as much as the dogs do. Our staff will throw a ball or toy, or just romp with your dog for the duration of the playtime.

9. I left toys and rawhides for my dog and it looks like he/she did not touch them. Did my dog get his/her belongings?

Yes, your pet did have his/her toys and rawhides from home. However, because of the constant activity here at the Resort, the dog is usually more interested in the people and all of the other dogs to pay attention to their stuff from home.

10. I want my dogs to stay together, but they fight over food. Do I need to board them separately?

No. They can board together, we will separate them during feeding times.

11. My dog was just groomed. Is it customary to tip the groomer?

Tipping is left to your discretion. Grooming is a skill just as your hairdresser has a skill. Some customers tip their hairdressers, just as some customers tip their groomer.

